

Overview

Globalization has led to migration of millions of skilled and unskilled professionals across India. More than million citizens work in different parts of the country while having their families and friends back at home. With Netxcell's Talk Time transfer solution, the prepaid subscriber can transfer talk time to their family and friends with ease and vice versa through different channels like USSD, IVR and SMS.

For eg: The donor needs to dial *333*<recharge amt>*<receiver number>#.

The request lands onto the Netxcell system and the system will check the balance with the respective IN and after necessary parameters; the balance will be transferred to the requester.

Note:

- Service is only available to intra-operator networks, excluding Retailer numbers.
- Both donor as well as the receiver mobile numbers should be active on the operator's network.

Features

- Very robust, scalable, flexible and highly configurable
- Proposed solution is capable of generating reports hourly/daily/weekly/monthly etc.
- Two modes of transactions, donor initiated and requester initiated
- Simple USSD string based transaction –
- Processing Fee applicable to the donor on amount transfer.
- The proposed solution is capable of doing the differential transfer.
- Configured Business rules based on parameters –
 - a. Age on Network
 - b. Max Transaction Amount
 - c. Max daily/monthly limits for recipient and donor.
 - d. Blacklist and white list for each and every subscriber.

Benefits

- Increase in customer usage and increase revenue generation
- Provides an edge over competition
- Improve customer satisfaction and brand loyalty
- Enhance market penetration and provides new market opportunity
- White and blacklist maintenance